LETTER OF COMPLAINT

To when it may concern

1)INTRODUCCION

PRESENTARME Y DECIR QUE ESCRIBO PARA QUEJARME DEL SERVICIO

2-3 LINEAS

2)EVENTS/FACTS

HABLAR DEL PROBLEMA

7-8 LINEAS

QUEJARNOS DE 3 COSAS DEL MISMO PRODUCTO

3)FEELINGS

CONSECUENCIAS POR LOS FALLOS DEL PRODUCTO

3-4 LINEAS

4)POSIBLE SOLUTION

2-3 LINEAS

Yours faithfully

Nombre

MODAL VERBS necesito poner 2 can no se pone

CAUSE/CONS necesito poner 2+2 because y so no

WILL/BE GOING TO necesito poner 1

ORDER OF ADJ necesito poner 1

IT-CLEFT WHO/THAT necesito poner 1

SANSOV GENITIVE necesito poner 2

Cantidad/Opinion/Tamaño/Forma/Edad/Color/Origen/Material 2/3

To whom it may concern,

I am writing to express my dissatisfaction with the service provided. My name, [Nombre]'s, and I am reaching out to address **issues, several** regarding [producto/servicio].

**It was** events that led to my discontent. On [fecha], I purchased [producto] from your store. However, upon opening the package, I discovered [problema 1]. Additionally, [problema 2], and [problema 3] further compounded my disappointment.

These issues have caused significant inconvenience. Not only have I wasted time and effort dealing with these shortcomings, but I have also incurred financial losses. Moreover, the frustration and inconvenience have greatly impacted my overall experience with your company.

In light of these circumstances, I urge you to take immediate action to rectify these problems. I kindly request a replacement for the defective [producto] or a full refund. Furthermore, **I hope to** steps will be taken to ensure such issues do not recur in the future.

Yours faithfully,

[Nombre]